

## REFUND POLICY

As a small business just starting out, we are currently unable to offer refunds for our products. We appreciate your understanding and support as we work to grow and improve our services.

### Exceptional cases

If you encounter an urgent matter or a unique situation, we encourage you to contact us at [info@a-bis-s.com](mailto:info@a-bis-s.com) with the details of your case. Our team will carefully review your situation and strive to find a suitable solution.

### Damaged items

In the rare event that you receive a damaged garment or piece of jewelry due to a manufacturing fault, please do not hesitate to reach out to us. Kindly email us at [info@a-bis-s.com](mailto:info@a-bis-s.com) with your order number and clear photographs of the damaged item. We will assess the issue and, if verified, assist you in resolving the problem promptly.